

Snow Removal Procedures

During a snow event, the snow removal contractor will plow an access path to and from the main parking area, including any open parking spaces. Depending upon the severity of the storm, it may be a multitude of visits, in order to allow continued access into and out of the lot.

The snow removal contractor will return, usually **ONCE THE CITY OF NORTHAMPTON'S SNOW PARKING BAN HAS BEEN LIFTED (normally a day or two after the storm, depending upon its severity)**, in order to complete the cleanup of the parking lot, spaces, and the trash/recycle area. A minimum accumulation of two (2) inches will be the standard. The timeframe for this service will be **10AM – 11AM** and residents will be given additional notice **via email**. In the interim, the property management company will also check the parking areas and, if feasible and/or necessary, will have snow removed.

THERE WILL BE NO DOOR-TO-DOOR KNOCKING OR PHONE CALLS! You need to ensure that your vehicle is moved out of the parking area when the plowing/clean-up is scheduled, so that snow removal contractor is not delayed and the lot can be cleared of snow/ice. Please do not return your car to the lot until it has been completely cleared (after 11AM).

Vehicles that do not move during the scheduled time frame are subject to being towed WITHOUT FURTHER NOTICE at the vehicle owner's expense. In the event your car is towed, it can be retrieved at Ernie's Towing in Northampton (586-1021).

PLEASE NOTE:

Should you be unavailable or out of town for an extended period of time, there are options:

- 1) Leave a key with someone who will be responsible for moving your car at your own risk
- 2) Take your car or leave it elsewhere

VERY IMPORTANT

The Association will not be responsible for accidents or injuries due to failure to move your vehicle. Any damage or medical costs incurred due to owner's negligence will be the sole responsibility of the owner of said vehicle.

